

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

MAILING ADDRESS:  
3715 ATHERTON ROAD  
SUITE 2  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

### CERTIFICATE OF CANVASS OF VOTE

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

I, Ryan Ronco, County Clerk-Recorder-Registrar of Voters, County of Placer, State of California, do hereby certify that, pursuant to the provisions of Elections Code Section 15300, et seq., I did canvass the results of the votes cast in the **General Election** held in said County on **November 5, 2024** for measures and contests that were submitted to the vote of the voters, and that the Statement of Votes Cast, to which this certificate is attached, is full, true and correct.

(See Attached)

Furthermore, this election is hereby certified in honor of Aldo Pineschi, a Placer County native and icon in both Placer County's political and philanthropic communities, who helped thousands of candidates successfully run for office in his 40-year career but who also helped hundreds of thousands of impoverished children, domestic violence survivors, cancer patients, high school graduates and many more with his work in the nonprofit sector, and whose influence was only exceeded by his humility.

Furthermore, this election is also hereby certified in honor of Jim Holmes, Placer County Supervisor and ardent ally of the Placer County Elections Office, who was first elected to the Board in 2004 and who reliably and faithfully served his constituents in District 3 for 20 years.

IN WITNESS WHEREOF, I hereby set my hand and affix my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.



  
\_\_\_\_\_  
RYAN RONCO  
PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

**MAILING ADDRESS:**  
3715 ATHERTON ROAD  
SUITE 2  
ROCKLIN, CA 95765

## **PLACER COUNTY ELECTIONS OFFICE**

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

# **HELP AMERICA VOTE ACT OF 2002** **CERTIFICATION OF ELECTIONS OFFICIAL**

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

Pursuant to the statewide voter registration list requirements set forth in the Help America Vote Act of 2002 (HAVA) 52 U.S.C. § 21083),

I, Ryan Ronco, County Clerk-Recorder-Registrar of Voters, County of Placer, State of California, hereby certify that I complied with all provisions of Chapter 2 of Division 7 of Title 2 of the California Code of Regulations for the General Election held on the 5<sup>th</sup> day of November, 2024 in the County of Placer, State of California, and all elections consolidated therewith.

I hereby set my hand and official seal this **3<sup>rd</sup> day of December, 2024**, at the County of Placer.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO  
PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

**MAILING ADDRESS:**  
3715 ATHERTON ROAD  
SUITE 2  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

# CERTIFICATE OF LOGIC AND ACCURACY TEST

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

I, Ryan Ronco, County Clerk-Recorder-Registrar of Voters, County of Placer, State of California, do hereby certify that on **October 3, 2024, October 10, 2024 and October 17, 2024**, a Logic and Accuracy test was completed in conjunction with the **November 5, 2024 General Election** and the results were satisfactory.

IN WITNESS WHEREOF, I have set my hand and affix my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", is written over a horizontal line.

RYAN RONCO  
PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

MAILING ADDRESS:  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Trustee, East Nicolaus Joint Union High School Governing Board.**

The results of the official canvass conducted by this office are as follows:

(Vote for 3)

Candidate	Placer County	Sutter County	Total
David Fales	20	618	638
Jeffery C. Moore	19	592	611
Tom Engler	22	445	467
Jill Bramhill	18	425	443
Ed Henderson	12	341	353

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO  
PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election** for **Director, Tahoe City Public Utility District**.

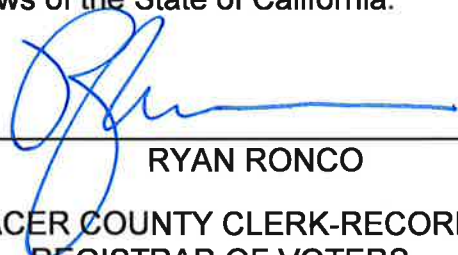
The results of the official canvass conducted by this office are as follows:

(Vote for 3)

Candidate	Placer County	El Dorado County	Total
Dan Wilkins	1,261	223	1,484
Judy Friedman	1,062	214	1,276
Elleyne "Ellie" Beals	823	206	1,029
Greg Mickiewicz	560	93	653
Blake Herrschaft	446	104	550

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

  
\_\_\_\_\_  
RYAN RONCO  
PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election** for **Trustee, Center Joint Unified School District Governing Board**.

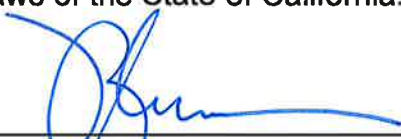
The results of the official canvass conducted by this office are as follows:

(Vote for 2)

Candidate	Placer County	Sacramento County	Total
Chuck Uribe	1,938	4,554	6,492
Delrae M. Pope	1,514	3,414	4,928
Adrianna Sammons	904	2,355	3,259
Giulia (Julia) Bellehumeur	668	2,130	2,798

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

  
\_\_\_\_\_  
RYAN RONCO  
PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Trustee, Dry Creek Joint Elementary School District Governing Board.**

The results of the official canvass conducted by this office are as follows:

(Vote for 2)

Candidate	Placer County	Sacramento County	Total
Ryan Haynes	6,659	2,944	9,603
Tracy Balcom	6,244	3,022	9,266
David Corbridge	5,289	2,235	7,524
Patrick Ramos	3,824	1,803	5,627
Scott B Otsuka	2,648	1,171	3,819

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election** for **Director, Nevada Irrigation District, Division 3**.

The results of the official canvass conducted by this office are as follows:

(Vote for 1)

Candidate	Placer County	Nevada County	Total
Brad Fowler	2,894	4,030	6,924
Karen Hull	1,600	2,941	4,541

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", is written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California



**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Trustee, Placer County Board of Education, Trustee Area 2.**

The results of the official canvass conducted by this office are as follows:

(Vote for 1)

Candidate	Placer County	Sacramento County	Total
Andrew Tagg	10,538	4,118	14,656
Christianna Heihn	8,023	3,639	11,662

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Trustee, Roseville Joint Union High School Governing Board, Trustee Area 1.**

The results of the official canvass conducted by this office are as follows:

(Vote for 1)

Candidate	Placer County	Sacramento County	Total
Bill Schuetz	3,460	4,200	7,660
Milton C. Brott, III	2,845	3,655	6,500

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A blue ink signature of Ryan Ronco, written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Director, Sacramento Municipal Utility District, Ward 1.**

The results of the official canvass conducted by this office are as follows:

(Vote for 1)

Candidate	Placer County	Sacramento County	Total
Brandon D. Rose	2,049	54,769	56,818
Robert P "Bob" Wichert	709	20,211	20,920
Chet Corcos	339	8,538	8,538

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A blue ink signature of Ryan Ronco, written in a cursive style, positioned above a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

MAILING ADDRESS:  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election** for **Director, San Juan Water District, Division 2**.

The results of the official canvass conducted by this office are as follows:

(Vote for 1)

Candidate	Placer County	Sacramento County	Total
Pam Tobin	3,337	3,614	6,951
Kenneth H. Miller	2,923	2,631	5,554
Asif Ali Sheikh	1,029	838	1,867

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Director, Tahoe Forest Hospital District.**

The results of the official canvass conducted by this office are as follows:

(Vote for 2)

Candidate	Placer County	Nevada County	Total
Robert Darzynkiewicz	3,019	5,241	8,260
Alyce Wong	2,815	4,295	7,110
Bob Barnett	2,678	3,373	6,051

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

MAILING ADDRESS:  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election** for **Director, Truckee Donner Public Utility District**.

The results of the official canvass conducted by this office are as follows:

(Vote for 3)

Candidate	Placer County	Nevada County	Total
Jeff Bender	251	3,559	3,818
Steve Randall	139	2,616	2,755
Courtney Murrell	138	2,611	2,749
Cristobal Martinez	158	2,558	2,716
Barney Dewey	188	2,512	2,700
Dow Costa	142	2,270	2,412
Mark Hydar	115	1,979	2,094

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A blue ink signature of Ryan Ronco, written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyrelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Director, Truckee Sanitary District**.

The results of the official canvass conducted by this office are as follows:

(Vote for 1)

Candidate	Placer County	Nevada County	Total
Michael R. Salmon	247	3,049	3,296
Josh Ruppert	286	2,130	2,416
Paul Purchard	81	809	890

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



2956 RICHARDSON DRIVE  
AUBURN, CA 95603

**MAILING ADDRESS:**  
P.O. Box 5278  
AUBURN, CA 95604

## ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, Ryan Ronco, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election** for **Director, Truckee Tahoe Airport District**.

The results of the official canvass conducted by this office are as follows:

(Vote for 3)

Candidate	Placer County	Nevada County	Total
David Diamond	3,198	4,602	7,800
Greg Horvath	1,886	3,759	5,645
Teresa O'Dette	2,613	2,801	5,414
Bill Greeno	1,548	3,266	4,814
Birch Entriiken	1,763	2,517	4,280
Timothy P. Devine	1,709	2,185	3,894

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3<sup>rd</sup> day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS  
State of California



**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure B.**

The results of the official canvass conducted by this office are as follows:

#### **Placer County Local Transportation Authority: South Placer Traffic Relief**

This measure requires 2/3 vote for approval in Placer County to pass.

County	Yes	No	Total
Placer	93,436	52,941	146,377

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure C**.

The results of the official canvass conducted by this office are as follows:

#### **Town of Loomis: Loomis General Transaction and Use Tax Measure**

This measure requires a majority of votes for approval in Placer County to pass.

County	Yes	No	Total
Placer	2,819	1,129	3,948

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure D.**

The results of the official canvass conducted by this office are as follows:

#### **Foresthill Fire Protection District: The Emergency Medical Response and Fire Protection Services Measure**

This measure requires 2/3 vote for approval in Placer County to pass.

County	Yes	No	Total
Placer	1,534	1,956	3,490

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688

www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure E.**

The results of the official canvass conducted by this office are as follows:

#### **Loomis Union School District: School Bond Election**

This measure requires 55% of votes for approval in Placer County to pass.

County	Yes	No	Total
Placer	7,353	7,288	14,641

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

A handwritten signature in blue ink, appearing to read "Ryan Ronco", written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure F**.

The results of the official canvass conducted by this office are as follows:

#### **City of Auburn: Hotel Bed Tax Increase**

This measure requires a majority of votes for approval in Placer County to pass.

County	Yes	No	Total
Placer	5,120	2,692	7,812

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

A blue ink signature of Ryan Ronco, written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure G.**

The results of the official canvass conducted by this office are as follows:

#### **Ackerman Charter School District: School Bond**

This measure requires 55% of votes for approval in Placer County to pass.

County	Yes	No	Total
Placer	772	741	1,513

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure H.**

The results of the official canvass conducted by this office are as follows:

#### **Placer Union High School District: Colfax High School Classroom Repair/Safety**

This measure requires 55% of votes for approval in Placer County to pass.

County	Yes	No	Total
Placer	6,677	5,975	12,652

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA GRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure J.**

The results of the official canvass conducted by this office are as follows:

#### **Elverta Joint Elementary School District: School Bond**

This measure requires 55% of votes for approval in Placer County to pass.

County	Yes	No
Placer	112	100
Sacramento	599	487
Overall vote	711	587

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

A blue ink signature of Ryan Ronco, written over a horizontal line.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California



**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS



3715 ATHERTON ROAD  
ROCKLIN, CA 95765

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR

## PLACER COUNTY ELECTIONS OFFICE

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

STATE OF CALIFORNIA }  
COUNTY OF PLACER } ss.

### CERTIFICATE OF FACTS

I, RYAN RONCO, Clerk-Recorder-Registrar of Voters of the County of Placer, State of California, do hereby certify that on December 3, 2024, I canvassed the votes cast at the **November 5, 2024 General Election for Measure O.**

The results of the official canvass conducted by this office are as follows:

#### **Sacramento Metropolitan Fire District: Fire/Emergency Medical Response**

This measure requires 2/3 of votes for approval in Placer County to pass.

County	Yes	No
Placer	88	78
Sacramento	192,224	85,866
Overall vote	192,312	85,944

I further certify that the conduct of the election and canvass of the ballots was, in every respect, in accordance with the election laws of the State of California.

IN WITNESS WHEREOF I have set my hand and affixed my official seal on this **3rd day of December, 2024**, in accordance with the laws of the State of California.

RYAN RONCO

PLACER COUNTY CLERK-RECORDER-  
REGISTRAR OF VOTERS

State of California

# **Placer County Election Report**

**November 5, 2024**

**General Election**

The Placer County Elections Office conducted the General Election on November 5, 2024, in the State of California. Placer County had an 83% turnout, with 239,402 ballots cast this election.

This document presents the facts of the project in stages including Pre-Election, Election Day, and Post-Election. It goes into every area that requires action and, while narrating the procedures followed, it will present figures and numbers resulting from the process.

This report covers the major activities that are necessary in conducting a successful election. In the Election Preparation section of this report, the reader will be presented with the context of the election, the process for the training of election aides, how vote by mail ballots were prepared, a description of the voting systems used, and the security measures deployed. The next section, Election Day, describes the technical issues that occurred on E-Day and how the semifinal official canvass was wrapped up for the night. The Canvassing section details the postelection processes, including provisional vote processing and other relevant findings. However, canvass activities are detailed throughout the report.

I would like to recognize all the individuals who helped the Placer County Elections Office conduct a very successful General Election. I would particularly like to call out the tremendous dedication of our volunteers and staff who successfully conducted our first Presidential General Election using vote centers. From our dedicated team of permanent and temporary staffers to the 754 election aides and election night workers that comprise the backbone of any thriving election, to the voters of Placer County whose participation ensures that all our hard work matters, I thank you.

Signed this 3<sup>rd</sup> day of December 2024, in Rocklin, California.



Ryan Ronco  
Placer County Clerk-Recorder-Registrar of Voters

## **Election preparation**

The election held on November 5, 2024, was a presidential general election as defined in section 1200 of the California Elections Code. This election included contests for president and vice president, US senate full and partial terms, a US house of representative office, state senate and assembly positions, county supervisor runoffs, local city and town offices, local school boards, and local special district boards. Additionally, ten statewide propositions and nine local measures appeared on Placer County ballots. A summary of this information is presented below.

In 2023, Placer County began a move from conducting elections using assigned polling places to conducting elections under the Voter's Choice Act as allowed by California Elections Code section 4005. By 2024, Placer County had fully established the requisite number of vote centers and drop boxes to serve its citizens as required by law.

Due to the switch from polling places to vote centers, Placer County saw many changes this election. Our most significant change brought the christening of our new "Sign, Scan, and Go!" process, which encouraged in-person scanning of vote-by-mail ballots at the vote center. In-person voting doubled from 11% of voters using this method in the primary to just under 24% (56,762) casting their ballots this way in the general, bringing a commensurate reduction in the number of ballots that needed to be counted in Placer County's postelection canvass. We are proud not only to have the highest in-person voting percentage in the state this election but also to continue to be among the highest voter turnout counties in California, once again beating the state's turnout average by double digits.

Voter education made an impact this election. Each voter received a minimum of four direct contacts (two postcards, the county voter information guide, and the vote-by-mail ballot packet). We also improved the voting experience at our vote centers for voters with specific needs, such as new curbside voting units, wireless disability-enabled doorbells, accessible smartphones, voting booths, signature guides, facsimile ballot packets, handheld magnifiers, and a significant increase in the number of elections aides this election. Vote centers offer voters the opportunity to vote in person up to ten days early, and with the passage of AB 626 (Chapter 661, Statutes of 2023), in-person voters also had the choice to request a traditional ballot that could be printed, voted, and scanned on site or mark their vote-by-mail ballot conveniently at home but also have the certainty of seeing their ballot scanned at the vote center if they desired.

The team at the Placer County Elections Office worked tirelessly on the transition to the Voter's Choice Act and management would like to praise them for their efforts. Likewise, we are indebted to the hundreds of volunteers who worked at the vote centers and in the Placer County Elections Office. Finally, kudos to the voters of Placer County who made sure their voices were heard at this election.

A total of 29 vote centers and 31 drop boxes were established throughout Placer County. To cover the staffing needs for the election, a total of 754 election aides were placed. Through the work of staff, Placer County was fully staffed on Election Day. The number required to operate in each vote center was reached and the election was able to move

forward. Election aides were placed in required Spanish, Korean, Punjabi, and Tagalog targeted vote centers.

### **Vote centers and election aides**

California Elections Code section 12304 establishes a minimum number of election aides needed to run a vote center at three. However, Placer County has traditionally set the minimum at a higher threshold than required by law. In Placer County, precinct boards were staffed by teams of two senior election aides (SEA), and up to eight election aides (EA) per shift. Therefore, our recruitment target to operate this election in Placer County was 290. During the process of recruiting the election aides, a total of 15 resigned their positions after being placed. Placer County also utilized teams of two drivers to lock drop boxes throughout Placer County on election night. Additionally, the Elections Office utilized the services of courier teams who retrieved the secured ballots from each vote center in Placer County after closing and returned the same to Elections headquarters daily. Based on California elections code section 12303, Placer County must place bilingual election aides in targeted precincts. Twelve Spanish bilingual election aides, one Punjabi bilingual election aide, one Korean bilingual election aide, and one Tagalog bilingual election aide were placed. The vote center locations targeted for these placements were decided utilizing US Census and State of California data based on the geographically targeted precincts in the surrounding area(s).

To source the election aides, the Elections Office used the following mechanisms:

- Placer County Human Resources posted extra help positions on the job board for Senior Election Aide and Election Aide positions, as well as on its social media platforms informing interested individuals.
- Staff placed recruitment phone calls.
- Placer County's Public Information Office (PIO) recruited within the community by posting information in the weekly Placer County e-newsletter, on the county's website and social media pages, and via a press release distributed to media outlets throughout the county.
- Outreach calls were made to service clubs to encourage them to volunteer and raise money for their organizations.
- Announcements were made at election aide training classes of the need for more volunteers.
- High school outreach efforts were made to recruit student volunteers to serve as student poll workers.
- The Registrar of Voters and Elections Manager made recruitment efforts on several television new outlets.

Placer County also had the services of ten (10) students from its local high schools who served as student poll workers at various vote centers within the County, including one who served as a Korean bilingual translator as backup.

### **Training**

Training for election aides was mandatory in Placer County.

The Placer County election aide training presentation and Election Aide Procedure Manual were reviewed to ensure they both conform to the 2024 Election Aide Training Standards which included:

- New Items for the March 5, 2024 Presidential Primary
- Vote Centers
- The Mission and Role of the Election Aide
- Importance of Cultural Sensitivity
- Assisting Voters with Disabilities
- Election Aide Responsibilities
- Opening and Closing the Polls
- Operating the Voting Equipment
- Voting Process at the Polls
- Vote-By-Mail Voters
- Provisional Voters
- Electioneering and Poll Watchers
- AI and Voice Spoofing training (requirement that was added by the SOS for the Nov election)

### **Voting equipment**

Placer County deployed one ICE (The ImageCast Evolution Scanner) and four ICX (The ImageCast X Touch Screen) voting units in each of the 29 county vote center locations for the November 5<sup>th</sup>, 2024 General Election. As utilized by Placer County, the ICX machines are intended for use by and voters but have specific functionality for voters with specific needs and supplement the ICE voting system, which continues to be used as the primary precinct and vote-by-mail voting system in the county.

Placer County's ICX machines were prepared for the election in accordance with approved guidelines and requirements, including installation of software and pre-election diagnostic testing, memory card creation and installation, security seal logging and installation, and postelection diagnostics, if needed. These same procedures and requirements were also followed for Placer County's ICE machines, and in addition, the county's ballot counting (Dominion) servers had all software installed prior to the Election from the approved source media.

### **Security procedures**

Placer County followed the security procedures below, set forth in the Secretary of State's Conditional Certification Requirements, approved guidelines and procedures issued by Dominion Voting Systems, Inc., and the Secretary of State's procedures related to tabulating precinct votes issued.

Specifically:

- No additional software developed by Dominion Voting Systems, or other systems modifications, other than that specifically listed in the voting system vendor's certificate, was installed on the County's servers running Election Management System Software Version 5.2.18.2.
- The system shall be utilized in a configuration of parallel central election management systems separated by an "air-gap" where (1) a permanent central

system known to be running unaltered, certified software and firmware is used solely to define elections and program voting equipment and memory cards, (2) a physically-isolated duplicate system, reformatted after every election to guard against the possibility of infection, is used solely to read memory cards containing vote results, accumulate - and tabulate those results and produce reports, and (3) a separate computer dedicated solely to this purpose is used to reformat all memory devices before they are connected to the permanent system again.

- No substitution or modification of the voting system shall be made with respect to any component of the voting system, including the Use Procedures, until the Secretary of State has been notified in writing and has determined that the proposed change or modification does not impair the accuracy or efficiency of the voting system sufficient to require a re-examination and approval.
- Dominion Voting Systems Inc. shall deposit an exact copy of the trusted build files to a State of California-approved escrow facility within 10 business days. These build files along with the source code and all associated software and firmware shall be escrowed in a California-approved source code escrow facility, pursuant to California Elections Code section 19212. Pursuant to California Code of Regulations section 20641, within five working days, the vendor shall certify to each affected election jurisdiction, with a copy to the Secretary of State, that it has placed the software in escrow.
- Immediately after any repair or modification of any voting system component that requires opening the housing, the integrity of the firmware and/or software must be verified using an automated mechanism, or all software must be reinstalled by the jurisdiction from a read-only version of the approved firmware and/or software supplied directly by the Secretary of State before the equipment can be put back into service.
- No network connections to any device not directly used and necessary for voting system functions may be established. Communication by or with any component of the voting system by wireless or modem transmission is prohibited at any time. No component of the voting system, or any device with network connectivity to the voting system, may be connected to the Internet, directly or indirectly, at any time.
- Upon request, members of the public must be permitted to observe and inspect, without physical contact, the integrity of all externally visible security seals used to secure voting equipment in a time and manner that does not interfere with the conduct of the election or the privacy of any voter.
- Where voting equipment is used to record and tabulate vote results in a vote center, upon closing of the polls, the election aides are required to print two copies of the accumulated vote results and one audit log from each device. Each election aide must sign every copy. One copy of the vote results from each device must be publicly posted outside the vote center. The second copy, along with the audit log, must be included with the official election material that is returned to the jurisdiction headquarters on election night.
- Election aides are not permitted to participate in any postelection manual count auditing of precinct results from a precinct in which they were an election aide.
- Elections officials must develop appropriate security procedures for use when representatives of qualified political parties and bona fide associations of citizens and media associations, pursuant to their rights under Elections Code section

15004, check and review the preparation and operation of vote tabulating devices and attend any or all phases of the election. The security procedures must permit representatives to observe at a legible distance the contents of the display on the vote tabulating computer or device. This requirement may be satisfied by positioning an additional display monitor or monitors in a manner that allows the representatives to read the contents.

- With respect to any part or component of the above-described voting system for which the chain of custody has been compromised, the security or information has been breached or attempted to be breached, or experiences a fatal error from which it cannot recover gracefully (i.e., the error is not handled through the device's internal error handling procedures with or without user input, such that the device must be rebooted or the device reboots itself to restore operation), the following actions must be taken:
  - The chief elections official of the jurisdiction must be notified immediately.
  - The Secretary of State must be notified within 24 hours upon discovery.
  - The equipment must be removed from service immediately and replaced if possible.
  - Any votes cast on the device prior to its removal from service must be subject to a 1% manual tally or a risk-limiting audit, by the processes described in Elections Code sections 15360 and 15367, as part of the official canvass.
  - Any memory card containing data from that device must be secured and retained for the full election retention period.
  - An image of all device software and firmware must be stored on write-once media and retained securely for the full election retention period; and
  - All device software and firmware must be reinstalled from a read-only version of the approved firmware and software supplied directly by the Secretary of State before the equipment is placed back into service.
- Voting systems certified for use in California shall comply with all applicable state and federal requirements, including, but not limited to, those voting system requirements as set forth in the California Elections Code and the Help America Vote Act of 2002 and those requirements incorporated by reference in the Help America Vote Act of 2002. Further, voting systems shall also comply with all state and federal voting system guidelines, standards, regulations, and requirements that derive authority from or are promulgated pursuant to and in furtherance of the California Elections Code and the Help America Vote Act of 2002 or other applicable state or federal law when appropriate.
- Voting system manufacturers or their agents shall assume full responsibility for any representation they make that a voting system complies with all applicable state and federal requirements, including, but not limited to, those voting system requirements as set forth in the California Elections Code and the Help America Vote Act of 2002. In the event such representation is determined to be false or misleading, voting system manufacturers or their agents shall be responsible for the cost of any upgrade, retrofit or replacement of any voting system or its components parts found to be necessary for certification or otherwise not in compliance.
- The vendor must establish a California County User Group and hold at least one annual meeting where all California users and Secretary of State staff are invited to attend and review the system.



- Voting systems certified for use that utilize a barcode or QR code for tabulation shall be subject to the following:
  - Jurisdictions shall develop procedures and conduct training for election aides, prior to every election, regarding voter verification of barcodes or QR codes used for tabulation.
  - In conducting pre-election testing pursuant to Elections Code section 15000, the jurisdiction shall validate the logic and accuracy of the barcodes or QR codes used for tabulation.
  - In conducting a one percent manual tally pursuant to Elections Code section 15360 or a risk limiting audit pursuant to Elections Code section 15367, the jurisdiction shall perform a further review of any ballot examined pursuant to those sections that contains a barcode or QR code used for tabulation. Further review shall verify that the information contained in the QR code or barcode matches the voter verified, human readable text.
- Only the Secretary of State supplied trusted build for the Democracy Suite 5.10 voting system shall be installed. Jurisdictions shall validate prior to any election that the voting system is identical to the Secretary of State supplied trusted build by utilizing the Secretary of State trusted build HASHes.
- Election Aides were instructed to be at their vote center location at 7:00 a.m. on the days preceding Election Day and 6:00 a.m. on Election Day to allow plenty of time for setting up the center. The setup of the vote center included installing all the Help America Vote Act (HAVA) equipment required to mitigate access barriers, organizing the center in the necessary layout, and setting up the laptops, ballot scanner and ballot marking devices. The total number of election aides who worked the November 5, 2024, election was 754 which exceeded the minimum requirement set by law.

### **Vote-by-mail ballots**

Ballots were sent out on October 4 (E-32) to all active registered voters in the county directly from the vendor's printing facility to the West Sacramento Regional Mail Distribution facility; this order accounted for 287,659 ballots. The Placer County Registrar of Voters, Assistant County Clerk, and the Elections Manager went on-site to the printing facility to perform quality control, randomly selecting vote by mail packets to confirm the correct ballots were being sent to the correct voters. This on-site visit allowed us to confirm ballot printing quality, addresses, barcode printing, envelope printing and insertion quality prior to a single ballot being mailed. Subsequent requests were mailed directly from our vendor's printing facility except for UOCAVA ballots, registration, re-registration, and requests for replacement ballots that were handled in-house by printing, assembling, and dispatching of ballots to ensure our voters would receive their ballot in a timely manner.

Placer County issued 294,392 vote-by-mail ballots, of which 188,099 were returned to the Elections Office. Of the 188,099 returned ballots, 4,551 ballots were returned by the post office as undeliverable or returned notifying us that the voter was deceased, leaving 183,548 with the potential of being counted. Ballots that remained challenged or voided at the end of canvass was 1,159.

During the General Election held on November 5, 2024, RAVBM or military and overseas civilian ballots were issued/reissued to voters either previously registered in the program(s) or per voter request for this election only. Of those issued, 1,305 were successfully delivered their RAVBM ballots, 13 were unsuccessfully delivered. A total of 568 voters voted used the system.

### **Election Day**

Election aides were instructed to be at their vote center location at 7:00 a.m. on the days preceding Election Day and 6:00 a.m. on Election Day to allow plenty of time for setting up the center. The setup of the vote center included installing all the Help America Vote Act (HAVA) equipment required to mitigate access barriers, organizing the center in the necessary layout, and setting up the laptops, ballot scanner and ballot marking devices. The total number of election aides who worked the November 5, 2024 election was 754 which exceeded the minimum requirement set by law.

All vote centers opened promptly at 8:00 a.m. on pre-election days and 7:00 a.m. on Election Day.

### **Technical issues at the polls**

Placer County's IT help desk hotline for technical issues began operating at 7:00 a.m. on October 26<sup>th</sup> through 12:00 a.m. November 6<sup>th</sup>. There was a total of 350 incidents that required technical support. The attached spreadsheet and Voting Technology Incident Reporting form provides details of all incidents and how they were resolved.

### **Closing of polls and semifinal official canvass**

Polls closed at 4p.m. on the pre-election days and 8:00 p.m. on Election Day. No reports of any delays were received from any of the vote centers. At that same time, the Elections Office secured and collected all ballots in the 31 drop boxes throughout the county and checked our fax accounts for any UOCAVA vote transmissions. Anything that would have arrived after that time at any of those locations would have been considered past the deadline established by state law for receiving ballots.

At the vote centers, elections aides began producing final count reports for both the ICE and ICX at each of their locations. They also began accounting for all ballots in their centers (spoiled, unused, surrendered, etc.), and ensuring that all the returned materials were packed according to the procedures provided by the Elections Office. Once the closing process was completed, the vote centers' materials were delivered to the courier teams and followed by law enforcement until they were accepted into the custody of the Elections Office in Rocklin.

Vehicles started to arrive at the Elections Office in Rocklin after 9:30 p.m. and continued to do so until approximately 12:00 a.m. on November 6, 2024. Each arriving vehicle was unloaded, and the staff proceeded to verify that all ballot boxes, ballot bags, and memory cards had arrived. In the same process, the seals of each memory card were verified against the log created prior to dispatching them to ensure integrity of the unit. If a unit had a broken or non-matching seal, then the precinct ballots were recounted

prior to sending the data to the SOS. The semiofficial canvass was completed on November 6, 2024.

### **Canvassing**

A total of 739 provisional ballots were cast in Placer County; more than 45% of them were qualified to be counted once they were reviewed by the Elections Office. Additionally, a total of 4,072 conditional (same day) voter ballots were cast in Placer County; more than 97% of them were qualified to be counted once they were reviewed by the Elections Office. Ballots that were not counted were cast by voters who were determined as not qualified to vote or did not cure their issue before the canvassing ended.

### **Official canvass**

This report addresses the manual-count to machine-count comparison of a randomly selected one percent of the central count and vote center scanners verses the hand count. With 29 vote centers, Placer County would need to randomly select one vote center to comply with Elections Code Section 15360. Using blackout canisters numbered 1 through 29, we randomly selected a canister to identify the voter center number for that portion of the manual tally. The vote center selected for inclusion in the manual tally was (VC) 17 - Lincoln Veterans Hall. In addition, we manually counted four additional vote center locations so that all contests were represented in the tally, they included VC06 – Robert C. Cooley Middle School, VC16 – Lincoln Library, VC19 – The Old Firehouse, and VC21 – Loomis Veterans Hall for a total of 10,384. Additionally, we included eleven batches counted by the central count tabulators because mail ballots are not sorted down to precinct level.

At the time of the random draw, we had counted 566 batches of vote-by-mail ballots and Uniformed and Overseas Citizens absentee ballots. We needed to hand count a minimum of six batches to comply; we performed the manual tally on eleven batches to include all contests. We assigned those batches numbers 1 through 566 and ran a random generator on those numbers. The batches selected were 70, 112, 142, 216, 223, 248, 366, 376, 451, 490 and 508. The following batch numbers were utilized for the manual tally: VBM 2 Tab 32 Batch 25 (70), VBM 2 Tab 32 Batch 68 (112), VBM 2 Tab 32 Batch 98 (142), VBM 3 Tab 33 Batch 28 (216), VBM 3 Tab 33 Batch 35 (223), VBM 3 Tab 33 Batch 60 (248), VBM 4 Tab 34 Batch 57 (366), VBM 4 Tab 34 Batch 68 (376), VBM 5 Tab 35 Batch 16 (451), VBM 5 Tab 35 Batch 56 (490) and VBM 5 Tab 35 Batch 74 (508).

The final number of ballots hand-counted for the manual tally this election totaled 12,584 and equals more than 5% of all ballots cast. The selected vote centers/batches showed exact matching tallies between the manual tally and the election summary report. The entire manual tally was conducted in public view by hand without the use of electronic equipment; at no time during the manual tally process were the individuals who performed the manual tally informed of the corresponding machine tally results. Further, tally logs of the manual tally process were kept. An election notice was published in the legal section of the newspaper to comply with notice requirements. Lastly, the entire manual tally process was completed prior to certification of the November 5, 2024 General Election.

In this election, 8,777 ballots were challenged for having a non-matching or missing signature. Within the mandated cure period, the Placer County Elections Office reached out to voters by mail, phone, and/or email to cure 7,994 of those, accounting for a 91% cure rate. Final results were submitted to the Secretary of State, on December 3, 2024, after all provisional voting envelopes had been reviewed and all qualified ballots were processed.

# REPORT OF 1% MANUAL TALLY

[Elections Code section 15360]

County: Placer

Election: November 5, 2024 General Election

Manual tally method used:  One Part [section 15360(a)(1)]

Two Part [section 15360(a)(2)]

Date and time notice provided (attach copy of the notice):

Within newspaper publications for the Notice of Election in multiple papers dated July 12/13, Aug 2, Aug 16

Internet website where additional information about the manual tally is posted, if applicable:

<https://www.placercountyelections.gov/>

Date and time the manual tally commenced, beginning with the random selection of precincts and batches (must be after the close of the polls on Election Day):

Random Selection on 11/6/2024 at 9 a.m. / manual tally began 11/12/2024 at 9 a.m.

Date and time the manual tally finished:

11/27/2024 at 12 p.m.

Estimated number of members of the public who observed the process:

20

Total number of ballots counted in this election (official canvass numbers):

Polling place / vote center ballots (including provisionals)	56,803
Vote-by-mail ballots	182,205

Total number of ballots manually tallied:

Polling place / vote center ballots (including provisionals)	12,584
Vote-by-mail ballots	2,200

Precincts in the county for this election (attach list describing all precincts with the number of ballots in each, indicating whether ballots are polling place / vote center, vote-by-mail, or provisional):

Total number of precincts in the election	331
Total number of precincts selected for the manual tally	N/A

Batches of vote-by-mail or provisional ballots (attach list describing each batch with the number of ballots in each, indicating whether ballots are polling place / vote center, vote-by-mail, or provisional):

Total number of batches in the election	566
Total number of batches selected for the manual tally	16

Method used to choose precincts and batch of ballots to manually tally (include description of random selection method):

See attached.

*attach additional pages if necessary*

Description of any discrepancies noted (include details about each discrepancy and how each was resolved; also include anything unusual observed during the manual tally process or anything that may improve the manual tally process):

None.

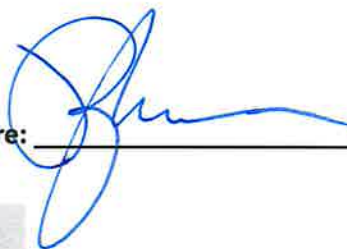
*attach additional pages if necessary*

This report is submitted pursuant to Elections Code section 15360(f).

Submitted on this date: 12/03/2024 by:

Elections Official Name: Ryan Ronco

Signature: \_\_\_\_\_



**EMAIL Form**

**RYAN RONCO**  
COUNTY CLERK-RECORDER-REGISTRAR OF VOTERS

**LISA CRAMER**  
ASSISTANT COUNTY CLERK

**STEPHEN AYE**  
ASSISTANT RECORDER-REGISTRAR



3715 ATHERTON ROADE  
ROCKLIN, CA 95765

## **PLACER COUNTY ELECTIONS OFFICE**

530-886-5650 • Toll Free 800-824-8683 • Fax 530-886-5688  
www.placercountyelections.gov • election@placer.ca.gov

### **Report of 1 percent manual tally count per California Election Code Section 15360(e)**

I, Ryan Ronco, County Clerk-Recorder-Registrar of Voters, County of Placer, State of California, do hereby certify that, on November 12, 2024, at 9:00 a.m., a manual tally began and was conducted and completed in conjunction with the November 5, 2024 General Election.

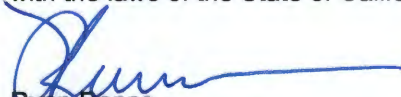
California Elections Code requires each local election official to conduct a manual count of all contests on ballots cast in a randomly-selected one percent of vote center and central count ballots to verify the accuracy of the machine count. This manual tally occurs during the 28-day vote-canvassing period prior to official certification of election results and augments extensive preelection testing activities to demonstrate the integrity of the vote tabulation system.

This report addresses the manual-count to machine-count comparison of a randomly-selected one percent of the central count and vote center scanners verses the hand count. With 29 vote centers, Placer County would need to randomly select one vote center to comply with Elections Code Section 15360. Using blackout canisters numbered 1 through 29, we randomly selected a canister to identify the voter center number for that portion of the manual tally. Vote center (VC) 17 - Lincoln Veterans Hall was selected. In addition, VC06 – Robert C. Cooley Middle School, VC16 – Lincoln Library, VC19 – The Old Firehouse and VC21 – Loomis Veterans Hall were also included so all contests were represented in the tally. Additionally, we included eleven batches counted by the central count tabulators because mail ballots are not sorted down to precinct level.

At the time of the random draw, we had counted 566 batches of vote-by-mail ballots and Uniformed and Overseas Citizens absentee ballots. We needed to hand count a minimum of six batches to comply; we performed the manual tally on eleven batches to include all contests. We assigned those batches numbers 1 through 566 and ran a random generator on those numbers. The batches selected were 70, 112, 142, 216, 223, 248, 366, 376, 451, 490 and 508. The following batch numbers were utilized for the manual tally: VBM 2 Tab 32 Batch 25 (70), VBM 2 Tab 32 Batch 68 (112), VBM 2 Tab 32 Batch 98 (142), VBM 3 Tab 33 Batch 28 (216), VBM 3 Tab 33 Batch 35 (223), VBM 3 Tab 33 Batch 60 (248), VBM 4 Tab 34 Batch 57 (366), VBM 4 Tab 34 Batch 68 (376), VBM 5 Tab 35 Batch 16 (451), VBM 5 Tab 35 Batch 56 (490) and VBM 5 Tab 35 Batch 74 (508).

The final number of ballots hand-counted for the manual tally this election totaled 12,584 and equals more than 5% of all ballots cast. The selected vote centers/batches showed exact matching tallies between the manual tally and the election summary report. The entire manual tally was conducted in public view by hand without the use of electronic equipment; at no time during the manual tally process were the individuals who performed the manual tally informed of the corresponding machine tally results. Further, tally logs of the manual tally process were kept. An election notice was published in the legal section of the newspaper to comply with notice requirements. Lastly, the entire manual tally process was completed prior to certification of the November 5, 2024 General Election.

IN WITNESS WHEREOF I have set my hand and affix my official seal on this 3<sup>rd</sup> day of December, 2024, in accordance with the laws of the State of California.

  
Ryan Ronco  
Placer County Clerk-Recorder-Registrar of Voters  
State of California

**Placer County**

**November 5, 2024 General Election**

**1% Manual Tally Random Draw**

**Vote by Mail Batch(es) selected (from a total of 566 batches prior to 1% random draw):**

248 366 70 112 223 490

**Additional Vote by Mail batches to include if not all contests are represented:**

451 262 142 266 48 508 564 143 336 381 180 171  
199 225 152 430 387 513 329 376 372 514 173 425  
193 294 68 53 154 317 174 276 405 126 349 128  
131 50 95 130 323 388 13 427 216 448 408 165

(The above batches were pulled using a random number generator)

Complete random number generator results attached

**Vote Center(s) selected (from total of 29 Vote Centers):**

17

**Additional Vote Centers to include if not all contests are represented:**

6 16 28 26 15 21 10 13 20 11 27 24 19 29  
8 23 3 9 2 5 25 4 18 7 12 22 14 1

(The above batches were pulled by randomly selecting Vote Center #'s placed in film canisters out of a container)

The above draw was completed on Wednesday, November 6, 2024 at 10 AM at the Placer County Elections public counter located at 3715 Atherton Rod in Rocklin, California.



Placer County is conducting a Manual Tally in accordance with California Elections Code section 15360:

ARTICLE 5. One Percent Manual Tally [15360-15360.] ( Article 5 added by Stats. 1998, Ch. 1073, Sec. 31.)

15360.

(a) During the official canvass of every election in which a voting system is used, the elections official shall conduct a public manual tally of the ballots tabulated by those devices, including vote by mail ballots, using either of the following methods:

(1) (A) A public manual tally of the ballots canvassed in the semifinal official canvass, including vote by mail ballots but not including provisional ballots, cast in 1 percent of the precincts chosen at random by the elections official. If 1 percent of the precincts is less than one whole precinct, the tally shall be conducted in one precinct chosen at random by the elections official.

(B) (i) In addition to the 1 percent manual tally, the elections official shall, for each race not included in the initial group of precincts, count one additional precinct. The manual tally shall apply only to the race not previously counted.

(ii) The elections official may, at the elections official's discretion, select additional precincts for the manual tally, which may include vote by mail and provisional ballots.

(2) A two-part public manual tally, which includes both of the following:

(A) A public manual tally of the ballots canvassed in the semifinal official canvass, not including vote by mail or provisional ballots, cast in 1 percent of the precincts chosen at random by the elections official and conducted pursuant to paragraph (1).

(B) (i) A public manual tally of not less than 1 percent of the vote by mail ballots canvassed in the semifinal official canvass. Batches of vote by mail ballots shall be chosen at random by the elections official.

(ii) For purposes of this section, a "batch" means a set of ballots tabulated by the voting system devices, for which the voting system can produce a report of the votes cast.

(iii) (I) In addition to the 1 percent manual tally of the vote by mail ballots, the elections official shall, for each race not included in the initial 1 percent manual tally of vote by mail ballots, count one additional batch of vote by mail ballots. The manual tally shall apply only to the race not previously counted.

(II) The elections official may, at the elections official's discretion, select additional batches for the manual tally, which may include vote by mail and provisional ballots.

(b) The elections official shall use either a random number generator or other method specified in regulations that shall be adopted by the Secretary of State to randomly choose the initial precincts, batches of vote by mail ballots, or direct recording electronic voting machines subject to the public manual tally.

(c) The elections official shall not randomly choose the initial precincts or select an additional precinct for the manual tally until after the close of the polls on election day.

(d) The manual tally shall be a public process, with the official conducting the election providing at least a five-day public notice of the time and place of the manual tally and of the time and place of the selection of the precincts, batches, or direct recording electronic voting machines subject to the public manual tally before conducting the selection and tally.

(e) The elections official shall include a report on the results of the 1 percent manual tally in the certification of the official canvass of the vote. This report shall identify any discrepancies between the machine count and the manual tally and a description of how each of these discrepancies was resolved. In resolving a discrepancy involving a vote recorded by electronic or electromechanical vote tabulating devices, the voter verified paper audit trail shall govern if there is a discrepancy between it and the electronic record.

(Amended by Stats. 2023, Ch. 676, Sec. 51. (AB 1219) Effective January 1, 2024.)



# Voting Technology Incident Reporting Form

Use the following form to report any voting technology incident that occurred during use. Voting technology incidents include, but are not limited to, issues such as paper jams, printing errors, or any defect, fault or failure pursuant to Elections Code sections 19215 and 19290, and California Code of Regulations section 20161.

## A. Election Official:

**No Incidents to Report**

**Jurisdiction**

**County Contact Name**

**County Contact Title**

**County Contact Phone Number**

**County Contact Email**

**Reported to Vendor**

**Yes**

**No**

## B. Product Description:

**Vendor Name**

**Type of Voting Technology**

Ballot Marking Device

Ballot on Demand

Central Scanner/Tabulator

Precinct Tabulator

RAVBM

ePollbook

Other

**System Model**

**Hardware & Software Versions**

**Unit Serial Numbers**

## C. Description of Incident(s):

**Date of Occurrence**

**Voting Location**

**Election Name**

**Description of Each Incident. Attach Additional Sheets if Necessary.**

IT Call Log

Number	Date	VC	Device	Issue	Resolution
1	10/26/24	Auburn Vets Hall	BOD Laptop	Not printing.	Unable to ping. Had red network cable unplugged from Cradlepoint
2	10/26/24	Roseville Vets Hall	BOD Laptop	Unable to print Ballot on BOD (unprintable on label)	Transferred to Polls Helpdesk to look into the voter
3	10/26/24	Clerk-Recorder	BOD Printer	Paper Jam BOD	Open and close all doors, clear jam, restart printer
4	10/26/24	Lincoln Vets Hall	Cradlepoint	1 of the 3 Purple ports were covered by black tape	advised to remove the tape over the 3rd purple port
5	10/26/24	Roseville Vets Hall	Dymo	cutter on Dymo broke on 20	replace Dymo printer
6	10/26/24	Roseville Vets Hall	ICE	Error condition jam	Pulled ballot out from bottom of ICE. Re-feed the ballot since the ballot tally didn't increase
7	10/26/24	Whitney HS	ICE	Error condition	Cleared jam
8	10/26/24	Lincoln Vets Hall	ICE	Error condition - Ballot jam	Explained how to clear jam
9	10/26/24	Martha Riley	ICE	Closing procedure	They didn't know how to close the ICE. Had to walk them thru it and how to seal it.
10	10/26/24	Martha Riley	ICX	Asking how to activate ICX/Ballot	Gave instructions how to activate with precinct number
11	10/26/24	Martha Riley	ICX	ICX USB Change. Asked aides if they disconnected the printer or moved the ICX. They turned off the printer which triggered the change in USB state.	Had aide insert the pollworker card and clear the warning. Pulled card to verify ICX was ready for voting
12	10/26/24	Martha Riley	ICX	ICX USB Change. Asked aides if they disconnected the printer or moved the ICX. They turned off the printer which triggered the change in USB state.	Replace ICX
13	10/26/24	Roseville Vets Hall	Other	Unable to find usernames	advised to check the tabs
14	10/26/24	The Old Fire House	UPS Backup	UPS battery died but still functional	they called back and will swap it out with an extra one they have
15	10/26/24	Roseville Vets Hall	UPS Backup	Not enough outlets for UPS Backup	advised that it was ok not to use it since the ICX is working fine
16	10/26/24	Martha Riley	VC Laptop	User account not configured	Configured user account
17	10/26/24	Roseville Vets Hall	VC Laptop	User account not configured	Configured user account
18	10/26/24	Roseville Vets Hall	VC Laptop	User account not configured	Configured user account
19	10/26/24	Lincoln Vets Hall	VC Laptop	User account not configured	Configured user account
20	10/26/24	Roseville Vets Hall	VC Laptop	New User	Initial setup for Gwendolyn Myers
21	10/27/24	Martha Riley	BOD Laptop	User unable to use Vote Center module	Change user settings/printers for laptop
22	10/27/24	Clerk-Recorder	BOD Printer	Margins settings incorrect in BOD application. Unit was replaced the night before and was configured incorrectly.	BOD replaced 10/26/24. Ballots printing from new BOD will not scan through the ICE machine
23	10/27/24	Granite Bay Library	BOD Printer	Jam on Ballot Printer	went out, checked for jammed paper(none), resetted tray, paper guides. Error cleared. Ballot for voter successful.
24	10/27/24	Roseville Vets Hall	Dymo	Roll jammed	Explained how to clear jam
25	10/27/24	Lincoln Vets Hall	Dymo	Dymo on 20 laptop not printing	went out and replaced Dymo printer 10/28/24
26	10/27/24	Lincoln Vets Hall	ICE	Polls closed by mistake	Explained how to re-open polls
27	10/27/24	Granite Bay Library	ICE	Error condition - Ballot jam	Explained how to clear jam
28	10/27/24	Lincoln Vets Hall	ICE	Tape not working on the ICE	walked them through on how to resume
29	10/27/24	Roseville Vets Hall	ICE	Closing ICE	Couldn't close ICE because of a piece of broken plastic. Told them to rip the piece off and the cover seals it in.
30	10/27/24	The Old Fire House	ICX	Asking question about turning off ICX printer and error.	Advised not to turn off printer. No need - sleep mode enabled
31	10/27/24	Roseville Vets Hall	ICX	USB device change has been detected notify poll	walked them through on how to setup
32	10/27/24	Roseville Vets Hall	ICX	Activation not working	Advised to click the Log in tab
33	10/27/24	Roseville Vets Hall	Other	Unreclaimable Voter	Transferred to Polls Helpdesk
34	10/27/24	Cooley MS	VC Laptop	VC Laptop & BOD not printing production	Verified BOD laptop port listener is working
35	10/27/24	Whitney HS	VC Laptop	Setup new user	Setup new user on VC laptop
36	10/27/24	Kilgus Springs	VC Laptop	Setup new user	Setup new user on VC laptop
37	10/27/24	Lincoln Vets Hall	VC Laptop	Voter Center Module frozen	Restarted Vote Center Module
38	10/27/24	The Old Fire House	VC Laptop	New users	Added and configured two new user accounts
39	10/27/24	The Old Fire House	VC Laptop	User account not configured	Configured user account
40	10/27/24	Lincoln Vets Hall	VC Laptop	New User	Initial setup for Colleen Klingler
41	10/27/24	Martha Riley	VC Laptop	New User	Initial setup for Arthur White
42	10/27/24	Spring View MS	VC Laptop	Setup new user	Setup new user on VC laptop
43	10/27/24	Lincoln Vets Hall	VC Laptop	Setup new user	Setup new user on VC laptop
44	10/27/24	Roseville Vets Hall	VC Printer	Printer Not Connect	Printer worked fine for another voter - nonprinter issue
45	10/28/24	Cooley MS	BOD Laptop	BOD did not print	Verified listener port not open, restarted services
46	10/28/24	Granite Bay Library	BOD Printer	Slow printing	Slow traffic
47	10/28/24	Roseville Vets Hall	VC Laptop	User account not configured	Configured user account
48	10/28/24	The Old Fire House	VC Laptop	New User	Initial setup for Arthur White
49	10/28/24	The Old Fire House	VC Laptop	New User	Initial setup for Keni Parrella
50	10/28/24	Roseville Vets Hall	VC Laptop	New User	Initial setup for Terrence Nelson
51	10/29/24	Lincoln Vets Hall	ICE	Polls were closed previously	Explained how to re-open polls
52	10/29/24	Clerk-Recorder	Dymo jam	Dymo jam	Replaced label
53	10/29/24	Roseville Vets Hall	VC Laptop	Laptop 20 stuck on log off	Rebooted laptop
54	10/30/24	Bulian MS	BOD Printer	BOD jam	Clear jam by pushing the paper all the way to the front of the tray
55	10/30/24	West Park HS	BOD Printer	BOD jam	Clear jam by pushing the paper all the way to the front of the tray
56	10/30/24	Spring View MS	BOD Printer	BOD jam	Clear jam by pushing the paper all the way to the front of the tray
57	10/30/24	Elections OFFICE	BOD Printer	ink	BOD message saying toner low. Will replace on 11/3
58	10/30/24	Lincoln Vets Hall	Dymo	Label not printing in the correct orientation	removed in and updated settings
59	10/30/24	Mike Shellito	ICE	ICE jam	Open box below and remove jammed ballot
60	10/30/24	Granite Bay HS	VC Laptop	Setup new user	Setup new user on VC laptop
61	10/30/24	Roseville Vets Hall	VC Laptop	Setup new user	Setup new user on VC laptop
62	10/30/24	Whitney HS	VC Laptop	Dymo jam	Replaced Dymo

63	10/31/24	Maidu CC	BOD Laptop	BOD Laptop lid seals	BOD Laptop lid seals were used on VC Laptops. Need new seals for BOD laptop.
64	10/31/24	Meadow Vista CC	BOD Printer	BOD jam	Verify there are no jams. Open all printer covers to clean jam.
65	10/31/24	The Old Fire House	Dymo	Extra labels printing	Advised to unload then reload roll
66	10/31/24	Lincoln Vets Hall	Dymo	label not printing in the correct orientation	removed in and notified them that it should stay on landscape
67	10/31/24	Lincoln Vets Hall	ICE	Error condition-Ballot jam	Explained how to clear jam
68	10/31/24	Roseville Vets Hall	VC Laptop	Dev/CE froze	Restarted device with power button
69	10/31/24	Lincoln Vets Hall	VC Laptop	New User	Initial setup for David Gnetling
70	11/1/24	Elections Office	BOD Printer	Low ink warning	Cartridge to be replaced
71	11/1/24	Elections Office	Dymo	Hair of labels not printing	Kou to troubleshoot in person
72	11/1/24	Martha Riley	ICE	Intermittent ambiguous marks error	Scanner to be cleaned
73	11/1/24	Roseville Vets Hall	ICE	Error condition-Ballot jam	Explained how to clear jam
74	11/1/24	Granite Bay Library	ICE	Error condition-Ballot jam	Explained how to clear jam
75	11/1/24	Granite Bay Library	ICE	Intermittent ambiguous marks error	Scanner to be cleaned
76	11/1/24	The Old Fire House	VC Laptop	VC Module settings reverted	Re-configured VC Module settings
77	11/1/24	Martha Riley	VC Laptop	User account not configured	Configured user account
78	11/1/24	Roseville Vets Hall	VC Laptop	User account not configured	Configured user account
79	11/1/24	Roseville Vets Hall	VC Laptop	User account not configured	Configured user account
80	11/1/24	Lincoln Vets Hall	VC Laptop	User account not configured	Configured user account
81	11/1/24	Lincoln Vets Hall	VC Laptop	User account not configured	Configured user account
82	11/1/24	Roseville Vets Hall	VC Laptop	New User	Initial setup for Ramona Reeves
83	11/1/24	Martha Riley	VC Laptop	Setup new user	Setup new user on VC laptop
84	11/1/24	Lincoln Library	VC Laptop	Extra laptop	Deployed extra laptop to the vote center to accommodate traffic
85	11/2/24	Sun City Klilaga	BOD Laptop	Trouble setting up BOD laptop	Instructed over phone
86	11/2/24	Roseville Church	BOD Laptop	BOD setup difficulty. Tried to print ballot but BOD laptop was not setup yet.	Walked step by step over phone to setup laptop/app
87	11/2/24	Meadow Vista CC	BOD Laptop	Setup BOD	Login the BOD laptop and get it ready to print
88	11/2/24	Victory HS	BOD Printer	BOD prints did not print	Instructed to manual print
89	11/2/24	Mike Shellito	BOD Printer	Tray opened on transportation	Fix tray to ensure it is lined up correctly, re-seal.
90	11/2/24	Granite Bay Library	BOD Printer	Not printing after loading paper	BOD power off, power back on. Pause print. Fix paper. Restart print.
91	11/2/24	Lincoln Vets Hall	BOD Printer	No connection	Kou to troubleshoot in person
92	11/2/24	Granite Bay Library	BOD Printer	Laptop was shutdown, required password	Informed user of password
93	11/2/24	Bullman MS	BOD Printer	Time not set	Explained how to set time
94	11/2/24	Meadow Vista CC	BOD Printer	Laptop not connecting to network	Network cable in wrong port
95	11/2/24	Granite Bay HS	BOD Printer	Extra ballots printing	Kou to troubleshoot
96	11/2/24	Granite Bay Library	BOD Printer	3 Ballots printed on its own	Kou had fixed the issue
97	11/2/24	Spring View MS	BOD Printer	toner low on ballot printer	went out and replaced toner
98	11/2/24	Bullman MS	BOD Printer	paper jam ballot printer	open and close tray A
99	11/2/24	Granite Bay HS	BOD Printer	paper jam	walked them through how to load paper and is working now
100	11/2/24	Maidu CC	BOD Printer	paper jam ballot printer	rescued paper and tray
101	11/2/24	Sierra College	Dymo	Dymo blinking, wont print.	Walked through the paper feeding process. Fixed
102	11/2/24	Spring View MS	Dymo	Dymo printer stopped working	Instructed to refeed labels. Still not working. Sending a replacement.
103	11/2/24	Cooley MS	Dymo	Roll jammed	Explained how to clear jam
104	11/2/24	West Park HS	Dymo	Roll jammed	Explained how to clear jam
105	11/2/24	Freshhill Vets Hall	Dymo	Dymo not feeding on 3 laptop - Rebecca	Kou is heading out
106	11/2/24	Sheridan Stewart Hall	Dymo	Dymo Software launched and they were unable to close it out	Removed in and end tasked
107	11/2/24	Martha Riley	Dymo	Piece had fell out of the Dymo	went out and replaced Dymo printer
108	11/2/24	Roseville Vets Hall	Dymo	Label Printer not working	it was powered off. Once it powered back on, it primed 3 labels
109	11/2/24	West Park HS	ICE	Ballot Jam. Privacy sleeve went in too far.	Instructed over phone to clear jam
110	11/2/24	Lincoln Library	ICE	Tore off zero report	Advised to create poll event log. Tape back on to tape
111	11/2/24	Martha Riley	ICE	Error condition	User button to clear the jam.
112	11/2/24	Elections Office	ICE	Error condition-Ballot jam	Cleared jam in person
113	11/2/24	Maidu CC	ICE	Printer door seal broken	Advised to temporarily seal until new seal arrives
114	11/2/24	Sierra College	ICE	Battery level error	Plugged device into wall outlet
115	11/2/24	Sierra College	ICE	Error condition	Open side bin and verify ballot is not hanging.
116	11/2/24	Lincoln Library	ICE	Error condition-Ballot jam	Explained how to clear jam
117	11/2/24	Lincoln Vets Hall	ICE	Error condition-Ballot jam	Explained how to clear jam
118	11/2/24	Loomis Vets Hall	ICE	Error condition-Ballot jam	Explained how to clear jam
119	11/2/24	Martha Riley	ICE	Error condition-Ballot jam	Explained how to clear jam
120	11/2/24	The Old Fire House	ICE	scanner jammed	opened and removed ballot from inside
121	11/2/24	Clerk-Recorder	ICE	Reported that scanner spit back out 3 ballots. They rescanned and it was accounted for	they called back and stated that the write bin was full. They opened the bin and the ballots dropped down.
122	11/2/24	Roseville Church	ICE	Error condition	User button to clear the jam.
123	11/2/24	Collax Vets Hall	ICX	ATI locking tab broken. Cable not locking into place. Cable connector does have locking tab.	ATI damaged. Will deploy a new one.
124	11/2/24	Collax Vets Hall	ICX	Did not know how to activate ballot	Instructed how to use ICX activation codes
125	11/2/24	Maidu CC	ICX	Did not know how to activate ballot	Instructed how to use ICX activation codes
126	11/2/24	Mike Shellito	ICX	Not powering on	Shut down last night. Walked them through on unplugging all machines, waiting 30 secs, then plug back in.
127	11/2/24	Lincoln Vets Hall	ICX	Screen went black	ICX/BBU was not plugged to power.

128	11/2/24	Lincoln Library	ICX	BMD setup for voter		walked her through
129	11/2/24	Auburn Vets Hall	Other	Senior Aides need password		provided it
130	11/2/24	Sheridan Stewart Hall	Other	no ring on mobile phone		walked them through unmuting it
131	11/2/24	Roseville Vets Hall	Other	Teresa Fielline - Livescan		They will assign different tasks for her
132	11/2/24	Martha Riley	Other	Power went out briefly, cradle point booted backup and now they are good		cradle point came back up after power outage
133	11/2/24	Loomis Vets Hall	LPS Backup	Dead battery		Will replace
134	11/2/24	Sheridan Stewart Hall	VC Laptop	No password given for laptop		Gave password over phone
135	11/2/24	Freshhill Vets Hall	VC Laptop	No password given for laptop		Gave password over phone
136	11/2/24	Lincoln Library	VC Laptop	No password given for laptop		Gave password over phone
137	11/2/24	Whitney HS	VC Laptop	Laptop setup VC		Removed in to configure user
138	11/2/24	Roseville Vets Hall	VC Laptop	Laptop not connecting to network		Transferred to Richard for troubleshoooting
139	11/2/24	Lincoln Vets Hall	VC Laptop	User account not configured		Configured user account
140	11/2/24	The Old Fire House	VC Laptop	User account not configured		Configured user account
141	11/2/24	Martha Riley	VC Laptop	User account not configured		Configured user account
142	11/2/24	Roseville Vets Hall	VC Laptop	Couldn't start Vote Center Module		Started Vote Center Module
143	11/2/24	Roseville Vets Hall	VC Laptop	User account not configured		Configured user account
144	11/2/24	At The Grounds	VC Laptop	User account not configured		Configured user account
145	11/2/24	At The Grounds	VC Laptop	User account not configured		Configured user account
146	11/2/24	At The Grounds	VC Laptop	User account not configured		Configured user account
147	11/2/24	Bullian MS	VC Laptop	User account not configured		Configured user account
148	11/2/24	Mike Shellito	VC Laptop	User account not configured		Configured user account
149	11/2/24	Martha Riley	VC Laptop	User account not configured		Configured user account
150	11/2/24	Roseville Vets Hall	VC Laptop	User account not configured		Configured user account
151	11/2/24	West Park HS	VC Laptop	User account not configured		Configured user account
152	11/2/24	West Park HS	VC Laptop	User account not configured		Configured user account
153	11/2/24	Victory HS	VC Laptop	User account not configured		Configured user account
154	11/2/24	Victory HS	VC Laptop	User account not configured		Configured user account
155	11/2/24	Victory HS	VC Laptop	User account not configured		Configured user account
156	11/2/24	Spring View MS	VC Laptop	User account not configured		Configured user account
157	11/2/24	Whitney HS	VC Laptop	New user		Added and configured new user account
158	11/2/24	Sun City Kilgala	VC Laptop	User account not configured		Configured user account
159	11/2/24	Lincoln Library	VC Laptop	Wrong printer selected		Selected correct printer
160	11/2/24	Lincoln Vets Hall	VC Laptop	User account not configured		Configured user account
161	11/2/24	Loomis Vets Hall	VC Laptop	User account not configured		Configured user account
162	11/2/24	Granite Bay HS	VC Laptop	Set to incorrect VC		Set to match other laptop
163	11/2/24	Granite Bay HS	VC Laptop	User account not configured		Configured user account
164	11/2/24	Granite Bay HS	VC Laptop	User account not configured		Configured user account
165	11/2/24	West Park HS	VC Laptop	New User		Initial Setup for 5 users
166	11/2/24	Sun City Kilgala	VC Laptop	Seal is incorrect - Fred Barnhart 2 1286 on laptop form 889 vba3043		Replaced Laptop, original laptop not used. Seal log provided had errors.
167	11/2/24	Bullian MS	VC Laptop	New User		Initial setup for Jacqueline Pfeiffer
168	11/2/24	Bullian MS	VC Laptop	New User		Initial setup for Lauren Watson
169	11/2/24	Bullian MS	VC Laptop	New User		Marshall Clark
170	11/2/24	Sheridan Stewart Hall	VC Laptop	New User		Mary Blake and Cassandra
171	11/2/24	Martha Riley	VC Laptop	New User		Calli Clark
172	11/2/24	Roseville Vets Hall	VC Laptop	New User		Initial setup for Ramdelin
173	11/2/24	Roseville Vets Hall	VC Laptop	Account mix up: Susan Coler / Chapman		Created AD and Vote Module Accounts
174	11/2/24	Bullian MS	VC Laptop	Setup new user		Setup new user on VC laptop
175	11/2/24	Maidu CC	VC Laptop	Setup new user		Setup new user on VC laptop
176	11/2/24	Cooley MS	VC Laptop	Setup new user		Setup new user on VC laptop
177	11/2/24	Roseville Church	VC Laptop	Setup new user		Setup new user on VC laptop
178	11/2/24	West Park HS	VC Laptop	Setup new user		Setup new user on VC laptop
179	11/2/24	Sierra College	VC Laptop	Setup new user		Setup new user on VC laptop
180	11/2/24	Spring View MS	VC Laptop	Setup new user		Setup new user on VC laptop
181	11/2/24	Freshhill Vets Hall	VC Laptop	Dymo label not working		Replaced the label with a new one from the supply bag
182	11/2/24	Maidu CC	VC Laptop	No username and password		Setup new user on VC laptop
183	11/2/24	Colfax Vets Hall	VC Laptop	Dymo on #2 & #3		Fixed User account, was not Dymo
184	11/2/24	Elections OFFICE	VC Laptop	Requested account password		Informed user of password
185	11/2/24	The Old Fire House	VC Laptop	Asked how to log out of user account		Explained how to log out
186	11/2/24	Clerk-Recorder	VC Laptop	Requested account password		Informed user of password
187	11/2/24	Martha Riley	VC Laptop	User account not configured		Configured user account
188	11/2/24	Martha Riley	VC Laptop	User account not configured		Configured user account
189	11/2/24	Roseville Vets Hall	VC Laptop	User account not configured		Configured user account
190	11/3/24	The Old Fire House	BOD Printer	Time not set		Explained how to set time
191	11/3/24	Cooley MS	BOD Printer	Ballot did not print		Advised to wake printer from sleep
192	11/3/24	Sierra College	BOD Printer	Paper jam		Explained how to clear jam
193	11/3/24	Elections OFFICE	BOD Printer	Toner low		Kou to replace cartridge
194	11/3/24	Meadow Vista CC	BOD Printer	Ballots not printing		Explained how to log into Early Voting System

195	11/3/24	Meadow Vista CC	BOD Printer	Paper jam	Kou to troubleshoot in person
196	11/3/24	Colfax Vets Hall	BOD Printer	Could not log in to laptop	Advised where to find username and password
197	11/3/24	Granite Bay HS	BOD Printer	Could not log in to laptop	Advised where to find username and password
198	11/3/24	Victory HS	Dymo	Dymo didn't print.	Dymo was not setup properly for user. Reconfigured and tested good.
199	11/3/24	Lincoln Vets Hall	Dymo	Printer defaults not set	Set printer defaults
200	11/3/24	Martha Riley	Dymo	Power button blinking	Explained how to load roll correctly
201	11/3/24	At The Grounds	Dymo	Roll jammed	Explained how to clear jam
202	11/3/24	Chilton MS	Dymo	Dev/CE printing multiple extra labels	Advised to continue voiding extra labels
203	11/3/24	West Park HS	Dymo	Roll jammed	Explained how to clear jam
204	11/3/24	Spring View MS	Dymo	Dev/CE is jammed with stuck label	Dev/CE will be replaced
205	11/3/24	Spring View MS	Dymo	Labels printing vertically	Switched print setting to landscape
206	11/3/24	Sun City Klilaga	Dymo	Dev/CE printing multiple extra labels	Advised to continue voiding extra labels
207	11/3/24	Roseville Vets Hall	ICE	Polis closed by mistake	Explained how to re-open polls
208	11/3/24	Mike Shellito	ICE	Error condition-Ballot jam	Explained how to clear jam
209	11/3/24	Mike Shellito	ICE	Error condition-Ballot jam	Explained how to clear jam
210	11/3/24	Roseville Church	ICE	Error condition-Ballot jam	Explained how to clear jam
211	11/3/24	Spring View MS	ICE	Error condition-Ballot jam	Explained how to clear jam
212	11/3/24	Sun City Klilaga	ICE	Error condition-Ballot jam	Explained how to clear jam
213	11/3/24	Sun City Klilaga	ICE	Error condition-Ballot jam	Explained how to clear jam
214	11/3/24	The Old Fire House	ICE	Error condition-Ballot jam	Explained how to clear jam
215	11/3/24	Forest Hill Vets Hall	ICE	scanner jammed	washed them through, ballot spit back out and was able to rescan
216	11/3/24	Maidu CC	ICE	ballot jam in scanner and ballot not counted	Open box below and remove jammed ballot
217	11/3/24	West Park HS	ICE	ICE jam	Printer was replaced
218	11/3/24	Lincoln Vets Hall	ICX	Ballot printer printing faded ballots	Advised to omit leading zero
219	11/3/24	Lincoln Library	ICX	Precinct number not accepted	Printer to be replaced
220	11/3/24	Lincoln Library	ICX	Printing lines through QR code, scanner can't read	Printer to be replaced
221	11/3/24	Granite Bay Library	ICX	Printing lines through QR code, scanner can't read	Removed in and set up new user setting/printer settings
222	11/3/24	Granite Bay HS	VC Laptop	Setup new user on laptop	Setup new user on VC laptop
223	11/3/24	Lincoln Library	VC Laptop	Setup new user	Restarted Vote Center Module
224	11/3/24	Bulliam MS	VC Laptop	Vote Center Module not opening	Configured user account
225	11/3/24	Bulliam MS	VC Laptop	User account not configured	Configured user account
226	11/3/24	Chilton MS	VC Laptop	User account not configured	Added and configured new user account
227	11/3/24	Cooley MS	VC Laptop	New user	Connected time
228	11/3/24	West Park HS	VC Laptop	Time incorrect	Configured user account
229	11/3/24	Victory HS	VC Laptop	User account not configured	Explained how to reboot
230	11/3/24	Spring View MS	VC Laptop	Screen frozen during login	Explained how to reboot
231	11/3/24	Lincoln Vets Hall	VC Laptop	Screen frozen during login	Explained how to reboot
232	11/3/24	Granite Bay HS	VC Laptop	User account not configured	Configured user account
233	11/3/24	Sun City Klilaga	VC Laptop	New User -3	Laurie Wallace
234	11/3/24	Roseville Vets Hall	VC Laptop	New User	Beth Wright
235	11/3/24	Roseville Vets Hall	VC Laptop	New User	Setup new user on VC laptop
236	11/3/24	West Park HS	VC Laptop	Setup new user	cleared cache
237	11/3/24	Sheldan Stewart Hall	VC Module	0.20 vote module not working after time change	
238	11/4/24	Granite Bay HS	BOD Laptop	Unable to log into BOD Laptop	They had incorrect password. I sent BOD instructions to printer
239	11/4/24	South Placer Fire	BOD Printer	Not printing after loading paper	Verify there are no jams. Restart BOD laptop port listener.
240	11/4/24	Lincoln Vets Hall	BOD Printer	Laptop was shutdown, required password	Informed user of password
241	11/4/24	Clerk-Recorder	BOD Printer	BOD constantly jams	BOD will be replaced
242	11/4/24	Roseville Vets Hall	BOD Printer	Unsure how to manually print ballot	Explained manual printing procedure
243	11/4/24	Bulliam MS	BOD Printer	Ballot printing delayed	Advised that network is currently slow
244	11/4/24	Chilton MS	BOD Printer	Ballot printing delayed	Advised that network is currently slow
245	11/4/24	Maidu CC	BOD Printer	Could not log in to laptop	Advised where to find username and password
246	11/4/24	Maidu CC	BOD Printer	Paper jam	Explained how to clear jam
247	11/4/24	Maidu CC	BOD Printer	Paper jam	Explained how to clear jam
248	11/4/24	Cooley MS	BOD Printer	Couldn't find NC seal	Explained where NC seal is located
249	11/4/24	Roseville Church	BOD Printer	Ballots not printing	Richard troubleshooting
250	11/4/24	Martha Riley	BOD Printer	Ballot printing delayed	Advised that network is currently slow
251	11/4/24	Roseville Vets Hall	BOD Printer	Ballot printing delayed	Advised that network is currently slow
252	11/4/24	Spring View MS	BOD Printer	Ballot printing delayed	Advised that network is currently slow
253	11/4/24	Spring View MS	BOD Printer	Ballots not printing	Richard troubleshooting
254	11/4/24	Whitney HS	BOD Printer	Ballots not printing	Richard troubleshooting
255	11/4/24	Sun City Klilaga	BOD Printer	Paper jam	Explained how to clear jam
256	11/4/24	Lincoln Vets Hall	BOD Printer	Ballot printing delayed	Advised that network is currently slow
257	11/4/24	Lincoln Vets Hall	BOD Printer	Time not set	Explained how to set time
258	11/4/24	Lincoln Vets Hall	BOD Printer	Paper jam	Explained how to clear jam
259	11/4/24	Elections OFFICE	BOD Printer	Ballots not printing	Richard troubleshooting
260	11/4/24	Elections OFFICE	BOD Printer	Ballots not printing	Richard troubleshooting
261	11/4/24	The Old Fire House	BOD Printer	Ballot printing delayed	Advised that network is currently slow

262	11/4/24	South Placer Fire	BOD Printer	Ballot printing delayed	Advised that network is currently slow
263	11/4/24	Meadow Vista CC	BOD Printer	Ballot not printing	Laptop was not logged in
264	11/4/24	Colfax Vets Hall	BOD Printer	Ballot printing delayed	Advised that network is currently slow
265	11/4/24	Foreshill Vets Hall	BOD Printer	Ballot printing delayed	Advised that network is currently slow
266	11/4/24	Granite Bay HS	BOD Printer	Ballot printing delayed	Advised that network is currently slow
267	11/4/24	Sheildan Stewart Hall	BOD Printer	Ballot printing delayed	Advised that network is currently slow
268	11/4/24	Sheildan Stewart Hall	BOD Printer	Ballot taking 10+ minutes to print	Advised to manually print ballot and void original
269	11/4/24	Clerk-Recorder	BOD Printer	Ballot printing delayed	Advised that network is currently slow
270	11/4/24	Roseville Church	BOD Printer	Red light on bod printer	normal to have red light (no network) ran test print, works fine
271	11/4/24	Chilton MS	BOD Printer	BOD jam	Clear jam by pushing the paper all the way to the front of the tray
272	11/4/24	The Old Fire House	BOD Printer	BOD jam	Clear jam and they needed more blue seals
273	11/4/24	Lincoln Vets Hall	Dymo	Fall voter name not printing	Checked default print settings
274	11/4/24	Martha Riley	Dymo	Roll jammed	Explained how to clear jam
275	11/4/24	Chilton MS	Dymo	Roll jammed	Explained how to clear jam
276	11/4/24	Cooley MS	Dymo	Roll jammed	Explained how to clear jam
277	11/4/24	Sheildan Stewart Hall	Dymo	Roll jammed	Explained how to clear jam
278	11/4/24	Spring View MS	Dymo	Dymo not printing correctly 0.2	remoted in and settings seemed fine. Reprinted successfully
279	11/4/24	Granite Bay Library	ICE	Polls closed	Reopen polls
280	11/4/24	West Park HS	ICE	Error condition	Use -button to clear the jam.
281	11/4/24	Roseville Vets Hall	ICE	Error condition-Ballot jam	Explained how to clear jam
282	11/4/24	Maidu CC	ICE	Interrupt report did not print	Advised to shut down and restart machine
283	11/4/24	Martha Riley	ICE	Polls closed by mistake	Explained how to re-open polls
284	11/4/24	Lincoln Library	ICE	Error condition-Ballot jam	Explained how to clear jam
285	11/4/24	Meadow Vista CC	ICE	Kevin, an error scanner, jammed	Walked them through. There was a ballot stuck in there
286	11/4/24	Meadow Vista CC	ICE	Kevin called again and now new ballots	Kou went out and cleared scanner
287	11/4/24	Auburn Vets Hall	ICE	Pam Hart- Ballot Scanner Jammed	walked them through on how to remove the jammed ballot
288	11/4/24	Maidu CC	ICE	Janet Brown Simmons - Ballot Scanner jammed	walked them through on how to remove the jammed ballot
289	11/4/24	Sun City Kilgala	ICX	Replacement printer missing tray	New tray to be sent
290	11/4/24	South Placer Fire	ICX Printer	Printing with streaks	Replaced ICX printer
291	11/4/24	Victory HS	Other	Janet swear son unable to log in	found that she had forgotten her username
292	11/4/24	Roseville Vets Hall	VC Laptop	Setup new user	Setup new user on VC laptop
293	11/4/24	Colfax Vets Hall	VC Laptop	Setup new user	Setup new user on VC laptop
294	11/4/24	Martha Riley	VC Laptop	User account not configured	Configured user account
295	11/4/24	At The Grounds	VC Laptop	User account not configured	Configured user account
296	11/4/24	Bulliam MS	VC Laptop	User account not configured	Configured user account
297	11/4/24	Bulliam MS	VC Laptop	User account not configured	Configured user account
298	11/4/24	Maidu CC	VC Laptop	User account not configured	Configured user account
299	11/4/24	Roseville Church	VC Laptop	Vote Center Module frozen	Restarted Vote Center Module
300	11/4/24	Sun City Kilgala	VC Laptop	User account not configured	Configured user account
301	11/4/24	Lincoln Library	VC Laptop	User account not configured	Configured user account
302	11/4/24	Lincoln Library	VC Laptop	User account not configured	Configured user account
303	11/4/24	South Placer Fire	VC Laptop	Screen frozen during login	Explained how to reboot
304	11/4/24	Lincoln Library	VC Laptop	New User 2	Judith Martin
305	11/4/24	Loomis Vets Hall	VC Laptop	New User 3	Hiam Chipman
306	11/4/24	Granite Bay HS	VC Laptop	New User 2	Gina Glantz
307	11/4/24	Chilton MS	VC Laptop	New User	Amanda Delaby
308	11/4/24	At The Grounds	VC Laptop	Setup new user	Setup new user on VC laptop
309	11/4/24	Spring View MS	VC Laptop	Setup new user	Setup new user on VC laptop
310	11/4/24	Meadow Vista CC	VC Laptop	Setup new user	Setup new user on VC laptop
311	11/5/24	Lincoln Library	BOD Printer	BOD jam	Paper loading issue. Fixed
312	11/5/24	At The Grounds	BOD Printer	Paper jam	Verify there are no jams. Open all printer covers to clean jam.
313	11/5/24	Elections Office	BOD Printer	Ballot did not print	Early voting application was not running
314	11/5/24	Roseville Vets Hall	BOD Printer	Toner low	Advised to monitor toner levels
315	11/5/24	Lincoln Library	BOD Printer	Paper jam	Explained how to clear jam
316	11/5/24	Lincoln Vets Hall	BOD Printer	Toner low-0 estimated prints left	Cartridge to be replaced
317	11/5/24	Sheildan Stewart Hall	BOD Printer	Intermittent offline error	Advised to monitor
318	11/5/24	Lincoln Vets Hall	BOD Printer	New User 2	Colleen Klingler
319	11/5/24	Meadow Vista CC	BOD Printer	Ballots not printing	Rebooted laptop
320	11/5/24	Roseville Vets Hall	BOD Printer	paper jam	Guide was not in. It was outside of the tray
321	11/5/24	Sierra College	BOD Printer	BOD jam	Clear jam by pushing the paper all the way to the front of the tray
322	11/5/24	The Old Fire House	BOD Printer	BOD not printing	Fixed BOD printing issue on term server
323	11/5/24	Bulliam MS	Dymo	Dymo blinking light	reled paper. Works now
324	11/5/24	Martha Riley	Dymo	Dev/CE damaged	Sent new dev/CE
325	11/5/24	Roseville Vets Hall	Dymo	Roll jammed	Explained how to clear jam
326	11/5/24	Victory HS	Dymo	Roll jammed	Explained how to clear jam
327	11/5/24	Spring View MS	Dymo	Roll jammed	Explained how to clear jam
328	11/5/24	South Placer Fire	ICE	Machine Jam	Advised how to clear jam. Started standard voting session

329	11/5/24	Martha Riley	ICE	Error condition--Ballot jam	Explained how to clear jam
330	11/5/24	Roseville Church	ICE	Error condition- Ballot jam	Explained how to clear jam
331	11/5/24	Martha Riley	ICE	Error condition- Ballot jam	Explained how to clear jam
332	11/5/24	Roseville Vets Hall	ICE	Error condition- Ballot jam	Explained how to clear jam
333	11/5/24	Meadow Vista CC	ICE	Scanner was closed yesterday	Walked them through on how to reopen it
334	11/5/24	At The Grounds	ICE	ICE jam	Open box below and remove jammed ballot
335	11/5/24	Mardu CC	ICX	AVS not enabled	Explained how to enable AVS
336	11/5/24	Mike Shellito	ICX	Dev/CEs were shut down	Explained how to start dev/CEs
337	11/5/24	West Park HS	ICX	USB error	Explained how to clear error
338	11/5/24	Victory HS	ICX	Polls were closed	Explained how to re-open polls
339	11/5/24	Meadow Vista CC	ICX	Unable to shut down dev/CE	Explained how to shut down dev/CE
340	11/5/24	Bullfinch MS	VC Laptop	Setup new user	Setup new user on VC laptop
341	11/5/24	Martha Riley	VC Laptop	Requested account password	Informed user of password
342	11/5/24	Bullfinch MS	VC Laptop	User account not configured	Configured user account
343	11/5/24	Cooley MS	VC Laptop	User account not configured	Configured user account
344	11/5/24	Loomis Vets Hall	VC Laptop	User account not configured	Configured user account
345	11/5/24	Granite Bay HS	VC Laptop	User account not configured	Configured user account
346	11/5/24	Lincoln Library	VC Laptop	New User	Michelle Colletto
347	11/5/24	Martha Riley	VC Laptop	New User .3	Earl Cole
348	11/5/24	West Park HS	VC Laptop	Dymo not working	Replaced Dymo
349	11/5/24	Victory HS	VC Laptop	Setup new user	Setup new user on VC laptop
350	11/5/24	Whitney HS	VC Laptop	Dymo not working	Replaced label





# Remote Accessible Vote by Mail (RAVBM) Reporting Form

Email Form

For any election that a California jurisdiction uses a remote accessible vote by mail system, the jurisdiction shall provide a report to the Secretary of State, within 30 calendar days of certifying the election results, listing the number of voters that used the system and all technical issues reported (if any), along with any mitigations.

## A. Election Official:

Jurisdiction

County Contact Name

County Contact Title

County Contact Phone Number

County Contact Email

## B. Product Description:

RAVBM URL or Online Address

Type of RAVBM

Democracy Live  Dominion  LA County VSAP ISB

RAVBM Technical Assistance Telephone Number

Number of Voters that Registered to use RAVBM

Number of Voters that Voted using the RAVBM

Number of UOCAVA Voters that registered to use RAVBM

Number of UOCAVA Voters that voted using the RAVBM

## C. Description of RAVBM Usage:

Election Name

Dates RAVBM was Available

Description of Technical Issues and Mitigations if Any. Attach Additional Sheets if Necessary.